



Florida Department of Transportation

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RE: RFP-DOT-16/17-2374-DS

Road Rangers Services for District Two

QUESTIONS & ANSWERS

GROUP #1

Below are questions submitted and responded to as follows:

- Question 1:** It is our understanding that the current contract expires on June 30, 2017. Will there be any opportunity to extend the roll out of the vehicles beyond April 1, 2017, as factory ordered vehicles, per both GM and Ford manufacturing schedules, is a minimum 12 weeks from date of order.
- Answer 1:** **The date can be extended to May 1, 2017**
- Question 2:** What is the maximum budgetary allowance for this Contract?
- Answer 2:** **It is currently at 14 million dollars over a seven-year period but shall increase once Express Lanes and Toll Roads open. This amount shall be determined in late 2017.**
- Question 3:** In Exhibit A, Scope of Services, page 29, #39, Fuel Price Adjustment, you have listed Base Fuel Price cost averaging dates from **01/01/2010-01/30/2010**. Is this correct?
- Answer 3:** **Correct dates are 01/01/2016-01/30/2017**
- Question 4:** Can you provide a list of existing routes and turn around locations with entrance and exit ramps?
- Answer 4:** **Shall be determined once contract has been implemented based on coordination with the selected vendor.**
- Question 5:** Can you provide a list of storage locations meeting the 15-minute route requirement where the trucks are located now?
- Answer 5:** **There is no 15-minute route requirement shown in the scope.**
- Question 6:** Can you provide the stopping and starting points including mile markers on roads to be covered by Service patrols?
- Answer 6:** **TBD with the new vendor once they are selected.**
- Question 7:** Was there an increase in coverage miles on I-95 from previous contract from 127 miles one way to 154 miles? If so where was the increase?

Answer 7: There are discussions of possibly extending with a new route into St. Johns County of 27 miles. This will be implemented if the budgetary ceiling is raised. Please go to <http://www.jax511.com/D2TIMwp/road-rangers/> for current route information.

Question 8: Can we have Sun Guide Performance Measures Information on previous contract:

- A) Supervisor response time
- B) Route hot spot locations
- C) 30 min Shift Changes
- D) Safe Tow events including 30 min response times and truck numbers
- E) Road Ranger events including response times and truck numbers.

Answer 8: A Public Records request to District Two Legal must be submitted for this CJIS data.

Question 9: Jacksonville Highway construction has been a work in progress for many years now. Since it is being made part of this bid, can we have a list of present locations and future locations that may affect this contract and performance measures?

Answer 9: Please go to the following site for this information: <http://www.fdot.gov/agencyresources/projects.shtm>

Question 10: How is it possible to have one (1) safety tow vehicle as implied in the contract when you have I-95 that is 154 miles long, not counting the other routes to meet the 30-minute requirement?

Answer 10: Multiple safe tow vehicles can be implemented for this contract at determined by the vendor to meet the requirements. Please reference Section 16 of the RFP.

Question 11: Sun-Guide and Florida's performance measures have been around a long time, we would like a copy of the fines and penalties the previous contractor received under the old contract.

Answer 11: Please submit a Public Records request to District Two Legal for this information.

Question 12: Are there specific beats or routes predetermined for the contract? If so what are they? In Exhibit A, Scope of Services, Page 7 Ch. 2, how can we supply this information when we are not given starting and stopping points on routes?

Answer 12: Please go to <http://www.jax511.com/D2TIMwp/road-rangers/> for current route information.

Question 13: Safe Tow gives 30 min to respond and 30 min to clear the scene; this exceeds the RISK program guidelines. Please explain how this is possible with one tow truck with 154 center miles to cover?

Answer 13: The RISC program is totally different and deals with large sized trucks. The approach taken for Safe Tow operations will be determined by the vendor and should be presented in their technical submittal.

Question 14: Can we have a copy of previous shift changes that were approved?

Answer 14: Shift Changes are currently from 12:00 PM to 12:30 PM but can be modified and addressed by the competing vendors in their technical proposal based on staffing and implementation plan.

Question 15: Who is the Cell phone and provider supplying the two way radio phones now?

Answer 15: Two way radio Cell phones are no longer required. Only Smart Phones are required.

Question 16: What types of vehicles and how many of each are currently being used now?

Answer 16: The same as mentioned in Section 19 of the RFP with a total of eight and two spares.

Question 17: Most other Florida locations are supplying the SLERS radios. Does the vendor keep the radios after the contract ends?

Answer 17: **No, the radios must be returned to the Department.**

Question 18: Why are we required to use Premium Grade gas 93 Octane to refuel cars?

Answer 18: **To handle any high-octane fuel vehicles like Mercedes, Porsche and BMW.**

Question 19: All AVL/GPS including SunGuide Spar app has latency or blackout periods. How do you want us to address this according to Exhibit A, Scope of Services, page 15 Ch.24?

Answer 19: **The vendor shall contact the RTMC once the issue arises to note that no penalties shall be implemented while the issue is addressed.**