

2017 Disaster Case Management (DCM) Funding Opportunity

Volunteer Florida is pleased to invite funding proposals for the provision of disaster case management services to support recovery from the 2017 Hurricane Irma (DR-4337-FL). Total funding available for this RFP is approximately \$27,154,577.

Purpose of RFP

The purpose of the Request for Proposal (RFP) is to solicit proposals from qualified service providers wishing to contract with Volunteer Florida to provide Disaster Case Management Services for the 2017 Hurricane Irma (DR-4337-FL). The RFP process is intended to provide Volunteer Florida with information to assist in the selection process.

Purpose of Disaster Case Management Program

Disaster Case Management (DCM) as defined in the FEMA 2017 Program Guidance is a time-limited process that involves a partnership between a case manager and a disaster survivor (also known as a "client") to develop and carry out a Disaster Recovery Plan. This partnership provides the client with a single point of contact to facilitate access to a broad range of resources. The process involves an assessment of the client's verified disaster-caused unmet needs, development of a goal-oriented plan that outlines the steps necessary to achieve recovery, organization and coordination of information on available resources that match the disaster-caused unmet needs, the monitoring of progress toward reaching the recovery plan goals, and when necessary, client advocacy.

RFP Schedule

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|---|-------------------|
| Advertise and Release RFP | January 17, 2018 |
| Deadline to Submit Technical Questions DCMPIrma@volunteerflorida.org | January 29, 2018 |
| Applicant Technical Assistance Call 1-888-670-3525 passcode: 382 243 2866# | January 29, 2018 |
| Volunteer Florida Response to Questions | February 2, 2018 |
| Proposal Due Date via MicroEdge | February 16, 2018 |
| Evaluation Committee Review Completed | February 23, 2018 |
| Award Notifications via email to applicant ED/CEO and posted at www.volunteerflorida.org/grants | March 5, 2018 |

To download the RFP and application instructions:

Region 1 - [Click here](#)

Region 2 - [Click here](#)

Region 3 - [Click here](#)

Region 4 - [Click here](#)

Region 5 - [Click here](#)

Volunteer Florida requires that proposals be submitted through an on-line system called MicroEdge that can be found here:

Region 1 - [Click here](#)

Region 2 - [Click here](#)

Region 3 - [Click here](#)

Region 4 - [Click here](#)

Region 5 - [Click here](#)

Proposals must be submitted through the MicroEdge system no later than February 16, 2018, 12 p.m. EST. Proposals submitted after this deadline or by any other means will not be considered for funding.